

# Immaculate maintenance

*Cleaning kit - Force - Mix & Fix*



PRINTED IN BELGIUM, EUROPE. • COVERPHOTO U 1876 • We reserve the right to make any changes in production specification that might occur. The reproduction of the designs is not contractual 09 069 01 Contents © 2009 by UNICLIC BVBA. All Rights Reserved. The content of this leaflet may not be reproduced in whole or in part without prior written permission from the publisher.



Engels



[www.quick-step.com](http://www.quick-step.com)



QSCLEANKITWE

## CONGRATULATIONS ON YOUR CHOICE OF A QUICK·STEP® LAMINATE FLOOR

A few simple maintenance activities are sufficient to keep this floor looking like new for many years to come. Quick·Step® laminate can be maintained without problems, in a minimum of time and with a minimum of effort. Our dealership centres have all the necessary maintenance products. This booklet explains the how and why of maintaining your Quick·Step® laminate.

The use of accessories other than the Quick·Step® accessories might cause damage to the Quick·Step® floor. In such case the guarantee provided by Quick·Step® will be void. We therefore advise to use only Quick·Step® accessories as these have been especially designed and tested for the use with Quick·Step® floor panels.



### 1 / WHAT DO YOU NEED?

Quick·Step® offers a complete maintenance set containing the following items:

- Mop holder with telescopic handle and ergonomic grip
- Machine-washable microfibre mop
- Quick·Step® Clean Spray

Microfibre mop and cleaning product are available separately, as is the Quick·Step® Force stain remover (see 9).

### 2 / PROTECTION UNNECESSARY

Quick·Step® laminate flooring is **ready-to-use** on delivery. The surface is so hard that it is unnecessary to **protect** the surface, and is even counter-productive. Treating the floor with products that build up layers, such as polishes, waxes or other products, is absolutely out of the question, and, in the long run, may make further maintenance more difficult, or even impossible. This could also make the floor dangerously slippery. **You should therefore not use protective products, even if the packaging in question states that the product is suitable for your laminate floor.**

### 3 / AVOIDING DIRT MORE EFFECTIVELY

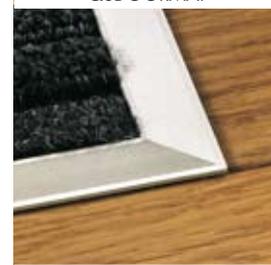
With the Quick·Step® doormat at the entrance of your home, you can avoid unnecessary damage to your floor. The scraping zone of the mat loosens the dirt. Coarse dirt such as grit is already removed from shoes in this zone. This brushing zone removes all fine dirt (e.g. sand) which has been loosened in the scraping zone. The drying zone removes any moisture. This means your high-quality Quick·Step® floor will look like new for years.

### 4 / A COMBINATION OF DRY AND DAMP MAINTENANCE

**Damp maintenance is absolutely unnecessary. "Slightly" damp maintenance, carried out in the correct manner, is only required sporadically.** Modern floor coverings have been designed so that they can be dry maintained without any problems. Cleaning too frequently and with too much water is unnecessary, and could even cause irrevocable damage to your floor. Dirt particles that could have been easily removed with a dry system will "stick" when cleaning with water. Quick·Step® laminate floors with "V-groove" may only be cleaned with water in exceptional circumstances - and only slightly damp even then. If these laminate floors are cleaned with too much water, dirt will start to stick in the V-groove. As a result, the V-groove may become damaged and spoil the appearance of the entire floor.



QSDOORMAT





**QSCLEANSPRAYWE**



**QSMOPWE**



## EASY-CLEAN & HYGIENIC SURFACE

Quick•Step® laminate is not only easy to clean. The sealed surface prevents bacteria accumulating on the floor. As such, Quick•Step® is the hygienic floor covering par excellence. It's ideal for toddlers.

### 5/REGULAR MAINTENANCE: DRY

There has been a huge evolution in the area of dry maintenance. As a rule, traditional vacuum cleaners are not used on laminate floors. Laminate floors with V-grooves are an exception to this, however. In order to prevent dirt building up in the V-groove, it is recommended to vacuum the floor first. It is also possible to first loosen the dirt as much as possible with the help of a microfibre cloth (see below) before cleaning the V-groove with a vacuum cleaner.

#### 1. Do not use impregnated disposable cloths

Most of the impregnated disposable cloths that are available in the shops have been impregnated with oil-based products in order to ensure that dust sticks to them. These products can (will) leave a residue on the laminate floor, leaving it looking stained.

#### 2. The modern solution: the microfibre cloth

The Quick•Step® microfibre mop is specially designed to be used dry as well as slightly moistened. The special fibres create a large contact surface with an efficient dirt-collecting capacity. They loosen the dirt easily without the risk of scratching the floor.

#### 3. How to dry clean?

Attach the telescopic handle to the mop holder and adjust the length by turning the handle.

Press the button on the mop holder so the plate folds open.

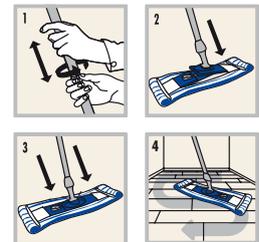
Put the Quick•Step® mop on the floor with the microfibre mopping surface facing downwards.

Slide the mop onto the plate on both sides.

Fasten the mop holder by clicking the plate; the Quick•Step® Cleanmop is now firmly in place.

Always move the Quick•Step® Cleanmop backwards towards you and make a zigzag movement across the floor.

Wipe the whole floor without lifting the microfibre mop. Wipe in the lengthways direction of the panels.



In this way, all the loose dust is fully removed from the floor in a very simple manner.

### 6/OCCASIONAL SLIGHTLY DAMP MAINTENANCE

You can also clean your floor using a slightly moist microfibre mop; something you only need to do every now and then, and only where persistent dirt remains after dry cleaning. Only use the Quick•Step® cleaning product, which also produces a pleasant fragrance in the house.

#### 1. How to clean slightly damp?

Place the microfibre cloth on the mop, as described in item 5.3. Moisten the microfibre mop, which is already mounted on the holder, by spraying it a few times. Do not spray too much of the product at once; it shouldn't drip from the microfibre mop. **Never spray directly on the floor.** Always pull the Quick•Step®

Cleanmop back towards you and make a zigzag movement across the floor. Wipe the whole floor without lifting the microfibre mop. Wipe in the lengthways direction of the panels. Distribute the moisture evenly across the floor.

If necessary, moisten the cloth again by spraying it.



#### 2. Very thorough cleaning

**Do not apply to Quick•Step® floors with a V-groove.** Damp cleaning will dislodge all the dirt, but will not necessarily remove it completely, because the floor remains damp. When the moisture film dries off, some dirt particles will settle once again. For very dirty floors, or whenever you consider it necessary, thorough cleaning can also be carried out in the following manner: Clean the floor with a slightly damp microfibre cloth, as described in item 6.1. Remove the moisture film from the floor using a traditional rubber squeegee. Mop up the moisture and dry the entire floor.



QSFORCE030



QSMFIXD | QSMFIXL | QSMFIXN

## 7/ THE FIRST THOROUGH CLEANING AFTER INSTALLATION

After installation, it goes without saying that the floor will be rather soiled.

Proceed as follows:

- Remove all coarse dirt particles with a soft brush and dustpan.
- For Quick-Step® laminates with a V-groove: vacuum the V-groove with a vacuum cleaner.
- Clean with a dry microfibre cloth as described in item 5.
- Remove any stubborn dirt particles as described in item 9.

**The information below does not apply to laminates with a V-groove.**

- Now clean with a slightly damp microfibre cloth as described in item 6.
- Remove the remaining moisture with a rubber squeegee (see 6.2).
- If necessary, repeat the slightly damp cleaning.

Despite the fact that the above describes a very intensive cleaning process, the process is also very easy and fast.

## 8/ MAINTENANCE OF THE MICROFIBRE CLOTHS

The Quick-Step® mophead can be washed in a washing machine at 60°C/140°F (do not use fabric softener or bleach).



## 9/ STUBBORN DIRT PARTICLES

Stains, stripes or marks from rubber, plastic, felt-tip pen, oil, grease, nail varnish, paint, etc..., are not really a problem for a laminate floor. The table below clearly indicates which products to use in particular cases. In case of doubt, do not hesitate to contact your local retailer or the manufacturer for advice.

TYPE OF DIRT	TO BE REMOVED WITH...
Rubber or plastic marks	Rub with a dry cloth. Use Quick-Step® Force if necessary.
Urine, blood...	Remove with a slightly damp cloth as quickly as possible. If already dried: rub mechanically with a dry cloth. Use Quick-Step® Force if necessary.
Nail varnish, shoe polish, paint, felt-tip pen, lipstick, tar, Indian ink...	Use a cloth dipped in acetone, nail varnish solvent, or paint thinner. Use Quick-Step® Force if necessary
Chocolate, grease, oil or oilbased products	Use Quick-Step® Force.

After the stains have been removed, always polish with a slightly damp microfibre cloth or a normal cloth to remove all residues of the products and/or solvents.

## 10/ REPAIR WORK

If you slightly damage your laminate, the best remedy is Quick-Step® Mix & Fix. Use it to repair minor indentations on the surface of the floor caused by scissors and similar objects. Quick-Step® Mix & Fix is available in 3 types: dark wood designs, pale wood designs and non-wood designs. Each type enables you to mix up to 24 different colours in a very simple manner. In addition, it will allow you to optimise the colour, until you find the shade that is the best suited to the damaged board.