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# FLOOR CARE GUIDE

COMMERCIAL



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## Post Installation

- Do not walk on the floor until the adhesive has completely dried – a recommendation of 12 hours.
- Remove all loose debris from the floor by using a soft sweeping brush or dust mop.
- Ensure that all traces of adhesive are removed from the surface by spot cleaning with the recommended Karndean Basic Stripper.
- Use a damp mop with the recommended Karndean Routine Cleaner.

## Routine Care & Maintenance

General care and maintenance of your floor could not be easier:

- Remove all loose debris from the floor by using a soft sweeping brush or dust mop and post “Wet Floor” signs (use at least two to indicate the area being cleaned).
- Use a damp mop with the recommended Karndean Routine Cleaner.
  - Only use propriety floor cleaning products. DO NOT use bleach based products or washing up liquid.
  - Stubborn stains may be removed by spot cleaning with the recommended Karndean Routine Cleaner or Basic Stripper.
  - Attend to spillages immediately.
- Liberally apply the cleaning solution over a manageable area using a clean mop, then rinse off the cleaning solution and leave to dry.
- Thoroughly clean the mop with cold running water.
- Once the floor is completely dry remove “Wet Floor” signs.
- Karndean Routine Cleaner can be used with automatic cleaning appliances (eg. Scrubbing machines).

Do not use household cleaners on the floor for general cleaning unless they are specified for floors as they can often leave an oily residue which could make the floor slippery and lead to potential slip hazards.

## Restoring Your Floor

Over time and in high traffic areas, dulling may occur. To refresh your floor to its initial beauty and appearance follow these easy steps:

- Remove all loose debris from the floor by using a soft sweeping brush or dust mop and post “Wet Floor” signs (use at least two to indicate the area being cleaned).
- Mix Karndean Basic Stripper with clean water in accordance with the label instructions on the container.
- Apply stripping solution to the floor using a mop, working in an area no larger than 5m x 5m at a time.
- Allow the solution to remain on the floor for approximately 10 minutes. **(Do not allow the solution to dry on the floor).**
- Scrub the floor using a mop or a red scrubbing pad fitted to the end of an applicator.
- Remove all residue with a mop and rinse the flooring using clean water.
- If heavy build-up of residue is present repeat application process.
- After the floor has dried, check that all stripper residue has been removed by running your hand across the floor.
- All equipment should be cleaned in cold water and stored safely.
- Apply undiluted Karndean Refresh Hard Sealer in a thin even coat using a clean lint free mop (where possible avoid strong sunlight and draughts during application of Refresh and if installed ensure all underfloor heating is switched off before commencing work).
- Working from the furthest corner from the exit and where possible parallel from the exit and parallel to the main light source (eg. Window) apply the sealer using over tapping strokes until the whole floor is coated.
- Allow the floor to dry for approximately 30 minutes (wait for the sealer to go dry to the touch, then allow a further 15 minute waiting period).
- Apply a second coat of sealer to the floor, working in the opposite direction and where possible, perpendicular to the main light source (eg. Window).
- Allow the floor to dry for at least six hours or preferably overnight.
- Thoroughly clean the mop with cold running water.
- Once the floor is completely dry remove “Wet Floor” signs.

To ensure the floor remains protected from marks and fine scratches, the Refresh Hard Sealer protective layer will need to be re-applied approximately every six months (depending on foot traffic levels).

## Trouble Shooting

### Scuff marks

**Cause:** Friction from foot traffic across the floor surface.

**Solution:** The floor should be thoroughly cleaned using Basic Stripper, and Refresh Hard Sealer reapplied if appropriate. This process should be repeated every six months, or as the volume of traffic dictates.

### Slippery floor

**Cause:** Greasy residues on the floor / Detergent residue – use of unsuitable or over concentrated maintenance products.

**Solution:** Remove residue with absorbent paper then thoroughly clean the floor with diluted Routine Cleaner, repeat if necessary.

### Scratching

**Cause:** Excessive grit or dirt on the floor.

**Solution:** Ensure appropriate entrance matting is used. Karndean recommends a depth of at least two paces from the entrance. Sweep the floor frequently and ensure that the floor is dressed with Refresh Hard Sealer to provide additional protection for the floor.

### Streaky appearance

**Cause:** Basic Stripper has not been removed properly / Irregular drying of Refresh Hard Sealer due to underfloor heating, strong sunlight or draughts.

**Solution:** If used, remove the Refresh Hard Sealer with Basic Stripper, then thoroughly rinse the floor making sure all remains of Basic Stripper are removed.

### Poor appearance

**Cause:** Incorrect cleaning products used / Use of dirty maintenance equipment / Refresh Hard Sealer applied to a dirty surface.

**Solution:** Use only recommended cleaning products. Use Basic Stripper to restore the floor to its original appearance and reapply Refresh Hard Sealer if required.

## Tips for Maintaining Your Karndean Floor

- All hard floors can be slippery when wet. Take extra care when cleaning and ensure the floor area is allowed to dry completely before use. During periods of wet weather, it may be necessary to put down extra matting to prevent water from being brought in from outside.
- Mop up spillages as soon as possible to prevent spots becoming stains. Use of Karndean Refresh Hard Sealer should ensure better protection from most substances.
- Use quality, non-rubber backed entrance mats approximately two paces wide to protect against grit and other substances from scratching the floor. Ensure they are cleaned on a regular basis to maintain their effectiveness.
- Do not allow silicone-based products, (eg. polish or glass cleaner) to come into contact with the floor. These can make the floor very slippery.
- Use only Karndean cleaning products. Other products may contain agents that can damage resilient floor surfaces.
- Do not apply thick coatings of Refresh Hard Sealer. Two thin coats as per the instructions on the container will be sufficient or for high traffic areas, three coats may be necessary.
- Do not slide or drag furniture or other objects across the floor. Use load bearing castors to protect against indentation from heavy items.
- As with all resilient floorcoverings, prevent man-made rubber or latex material from coming into contact with the floor. Permanent discolouration of the floor can occur as a result.

**All Karndean's surfactants are 100% biodegradable.**